



We can't wait to see you!



New Staff

Next time you come see us, you may see some new faces. John Evans has been working with us in the office and at health fairs and is now "the phone guy" here in the office. Now that Fred Schott has retired, John will be happy to help you with the amplified phones. Please call **561-366-7219** to make an appointment.

Jeremy McCoy will be the other new face in the office. He is currently studying to be an Audiology Assistant and so will be shadowing me as I teach him what he needs to know so we can improve our services to you.

Visit our website!

Communication Tips

As we enter the holiday season and trying to adjust to staying as safe as possible while still seeing family whenever possible, our normal

hints for good communication are as important as ever.

- Whenever possible, have the person you are speaking with, face you
- Lower ambient noise such as the radio or television
- If you don't understand what was said, ask them to use different words
- Limit the number of distractions, sometimes this means going into a quieter room or outside
- Try to remind other people to get your attention like touching your arm or saying your name when making a comment to you
- If you are with people you don't see often, remember they are not used to conversing with someone with a hearing loss - you may need to remind them how to best communicate with you
- Don't hesitate to speak up! These are your friends and family and they want to include you!
- Have a sense of humor - these people love you and want to be with you - if you don't understand something, it's not the end of the world!

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Please Vote!

Those who stay away from the election think that one vote will do no good. 'Tis but one step more to think one vote will do no harm.

-Dolph Waldo Emerson



**Audiology with a Heart
will be closed on Election
Day - we encourage
everyone to vote if you
have not done so already.**

Contact us!

Please call us, e-mail us or text us!

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